2023 NAMFS CONFERENCE



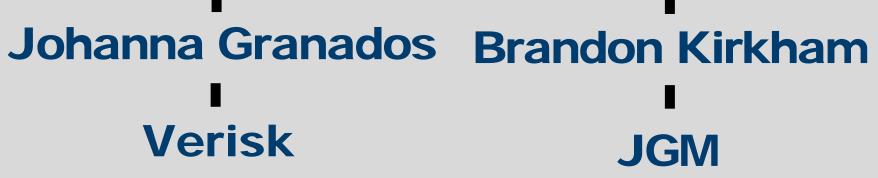
SCOPE TO DOLLARS





PRESENTERS





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Elspeth Spransy SingleSource **Property Solutions**





KNOW THE GUIDELINES

All HUD Handbooks https://www.hud.gov/program_offices/administration/hudclips/handbooks/hsgh

Current HUD Handbook https://www.hud.gov/sites/dfiles/OCHCO/documents/4000.1hsgh-011823.pdf

https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee

https://www.hud.gov/sites/documents/16-02ML.PDF

https://www.fanniemae.com/content/tool/property-preservation-matrix.pdf

<u>http://www.freddiemac.com/learn/pdfs/service/104sf_desk_reference.pdf</u> (Chapter 5)





ADDITIONAL RESOURCES

https://www.isncorp.com/hud-mcm/ (Newsletters)

https://www.namfs.org/

https://www.namfs.org/academy/

UTILIZE ALLOWABLES

Not Optional

- Allowables are designed for work to be completed at the first point of service
- If an item cannot be done for the allowable, **document** the reasons in detail







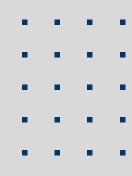
OVER ALLOWABLE

Sell it

- Include a cost estimator
- Include specific ordinance information
- Provide clear, detailed measurements if applicable

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photos,

including



BID TIPS

Explain it

- Categorize/group bids
- Create quick estimates to reduce error rate
- Include explanation of why the bid should approved
- Simply adding line items is not sufficient

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be



ORDINANCES

• State

Is there a State-specific requirement?

Local

Counties and Cities may have stricter standards Is there an HOA requirement?





EXAMPLE ORDINANCE

• State

Defensible Space CAL FIRE https://www.fire.ca.gov/dspace

Local

San Diego County requires 50 feet of clearance in Zone 1. Check with your local fire department or fire protection district for defensible space or weed abatement requirements.

Links are available on the Cal Fire Website.







DAMAGES

Include Process

- Report the **cause** of damage
- Outline what items need to be completed first or together
- Include **permit** requirements





IDENTIFY THE SOURCE

- Source of Water/Moisture •Photograph and bid to treat/repair source (plumbing leak behind wall, roof, slab leak, etc.) •Rarely is humidity a source of discoloration
- Dimensions of affected area
- Local Code if applicable
 - Identify the regulation and the applicable section
- Based on investor:
 - •Bid to remove damage
 - •Bid to treat
 - •Bid to repair (REO/Post Sale only)









- Provide an explanation as to why a third party is needed
- State or local requirement?
- Licensing required?
- Reason why outside the scope of the preservation contractor



3RD PARTY BIDS

- Only when necessary
 - Lower approval rate
 - High return rate from clients/investors
- When to submit:
 - Local Code
 - Licensed Specialist Required
 - Structural
 - Client Requested
- Provide Code or other required information to support bid
- Asbestos and lead assessments not needed unless need to tear out for reasons other than age





CALL TO ACTION

- We may not be as successful as an industry at protecting assets and communities as we should be Working Groups:
- Opportunity to reduce exceptions from the field
- Bridging disconnect between market & current pricing
- How do we measure progress?







CONTACT PAGE

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THANK YOU

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